

SIGN UP FOR YOUR FREE COVID-19 VACCINE

Vaccinate.Virginia.gov | 1-877-VAX-IN-VA

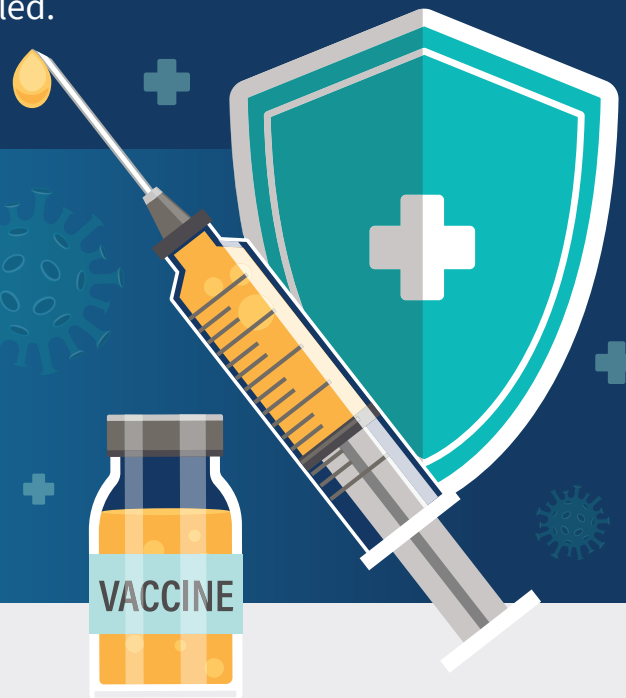
- ✔ **GET INFORMATION.** Learn how vaccines work, why they're safe, and how they can protect you.
- ✔ **GET PRE-REGISTERED.** Sign up and put your name on the list. Vaccinations are given to people most in need first, based on CDC guidelines for eligibility and prioritization. Sign up and be ready when your turn comes.
- ✔ **GET VACCINATED.** We will stay in touch, with regular updates. When it's your turn, we'll contact you to get scheduled.

Call 1-877-VAX-IN-VA

7 days a week, 8 a.m. – 8 p.m.

Service available in English and Spanish.
Call-back service in 100+ languages.

TTY service for people who are deaf
or hard of hearing.



**VACCINATE
VIRGINIA**

Learn more at Vaccinate.Virginia.gov
or call **1-877-VAX-IN-VA**.

VDH VIRGINIA
DEPARTMENT
OF HEALTH

Is this available 24/7? What are the hours of operation?

The Virginia COVID Information Center's resources and the pre-registration tool can be accessed anytime online and by phone 7 days a week from 8am to 8pm ET. The phone number is 1-877-VAX-IN-VA.

How do I confirm I've already pre-registered?

You can check the pre-registration list online anytime at vaccinate.virginia.gov. You will also receive regular updates confirming you are still on the list and will be contacted when it's your turn to schedule your vaccination. The system currently returns 'The user is registered' if someone is in the state database and returns 'No user found' if someone is not in the state database.

How does prioritization of pre-registration work? What determines who is at the top? And how frequently is it updated?

You will be asked simple questions at pre-registration, such as date of birth, occupation, and high-risk medical conditions to determine eligibility. All personal information collected during pre-registration will only be used to determine vaccination eligibility, prioritization, and to follow-up with residents and workers when it's their turn to schedule vaccination. The state is working to ensure vaccine distribution is equitable and in alignment with CDC prioritization guidelines.

I've pre-registered, now what?

Once you have pre-registered, you will receive a confirmation number. If you gave an email address, you will receive regular emails to give you peace of mind that you are still on the list and your turn is coming up.

How do I know my information to pre-register was accepted?

Once you pre-register, you will receive a confirmation number. If you have already pre-registered through your local health district, we recommend you check the list.

What will my follow-up be after I pre-register? And how frequently?

If you gave an email address, you will receive regular emails to give you peace of mind that you are still on the list and your turn is coming up.

How will I be notified when it's my turn?

You will get a phone call or an email to schedule your appointment.

When can I expect for it to be my turn?

Based on the limited supply of vaccine, Virginia is prioritizing those individuals most at risk of contracting COVID-19 and certain occupations, based on CDC guidelines. The state is working to ensure vaccine distribution is equitable and in alignment with CDC prioritization guidelines. Rest assured, when your turn comes, you will be contacted for scheduling.

What do I do when I'm notified it's my turn?

When it is your turn to receive the COVID-19 vaccine, you will be contacted to schedule an appointment using the email or phone number provided during pre-registration. When contacted, you will be offered a specific date and location and asked to select an available time. Please complete the scheduling process as soon as possible.

How do I remove myself from the pre-registration list if I no longer need to be on it?

If you receive the COVID-19 vaccine in Virginia, you will be automatically removed from the pre-registration list. If you receive the vaccine outside of Virginia or wish to be removed from the pre-registration list for any other reason, please call 1-877-VAX-IN-VA.

